



SOUNDOFF SIGNAL - Product Warranties	Warranty Period
ELECTRICAL SYSTEMS	
Universal Light Monitor for School Buses	5 year
FLASHERS	
 100% Solid State Flashers	5 year
 Solid State Driven Relay Flashers	1 year
Ground Side Switched DRL Compatible Headlight Flashers ETPP00CG, ETRR00CG, ETQS00CG	2 year
Isolated Headlight Flasher ET3PFISO00-P	5 year
LED Flashers ETFFC02LED, ETFFC06LED, ETFFC12LED	5 year
LED Modules ETLEDFC1, ECVLMDL01	1 year
Plug In Flashers - Chevrolet Impala 2000-2005 ETHIMP0	2 year
Plug In Flashers - Chevrolet Impala 2006 - 2007 ETHIMP0-06+ Chevrolet Impala 2001-2005 ETFBIMP0 Chevrolet Impala 2000-2005 ETHIMP0-RR Chevrolet Tahoe 2007 ETHTAH0-07+ Ford Police Interceptor 2003-2005 ETHIFP0, ETHIFP0-48 Ford Police Interceptor 2006+ ETHIFP0-06+, ETHIFP0-48-06+ Ford Police Interceptor 2006 ETHIFPSC-06+, ETHIFP0C-06+ Ford Police Interceptor 2006 ETHFSS-CV Dodge Intrepid ETHINT0, CV Plug In Warning Module ECVFBSS	5 year
Positive or Ground w/ Select-A-Pattern Headlight Flasher ETHF00-SP	1 year
Select-A-Pattern Headlight Flasher, ETHFSS-SP, ETHFSS-SPA, ETHFSS-SPFL, ETHFSS-SPWS	5 year
ELECTRONIC PRODUCTS	
Alt Alert EAA000-P, DRL, DRL Switch-It ETDRLHFC EDRL00-P, Ignition Security System ETISS0-06+, ETISS0-07+, Heavy Duty Load Manager ETPLDM-P	1 year
LED TECHNOLOGY	
ETL 5000 Lightbar / ALL TrafficMaster™ Directional & Warning Bars, LED Traffic Arrow, Predator Directional & Warning Bars, UltraLite Directional & Warning Bars	5 year
Dome Lights - All LED	5 year
Dome Lights - LED/Incandescent	5 year on LEDs 1 year on Incandescent
License Plate Light, STT & License Plate Light	5 year
Marker Lights - 120 / 150 / 180 / 190 / 200 / 210 / 250 / 350 / 390 / 520 Series, Mid-turn	5 year
Pilot	2 year
Signal Lights - R4 standard & LD Series, O6 standard & LD / 46 Series / 756 standard & LD Series	5 year
Stepwell Lights - 3.5" Round	5 year
Utility Lights - LED	5 year
Warning Lights - 4" Round, 6" Oval, 7" Round, 34 / 37 / 46 / R4 Series, Par 36 Gen 2, Par 36 Gen 3, LED3 Mini, Predator, Predator 2, Trunk Lights, UltraLite Windshield Lights, Visor Lights, XP 63	5 year
HALOGEN & STROBE TECHNOLOGY	
1000 / 2000 Series Beacons	1 year
3000 / 4000 / 5000 Economy 7000 Series Beacon	1 year on strobe tube 2 year on electronics
Halogen Traffic Arrow	1 year
Dome Lights - Incandescent, Map Lights	1 year
MTL 2000 Lightbar	1 year
Warning Lights - 4" Round, 6" Oval, 24 / 28 / 34 / 37 Series, Micro Twin Brite Eye, Micro Brite Eye, Par 36, Satelight, Ultrathin, Undercover, Trunk or Deck (remote)	1 year
Warning Lights - 24 / 28 Series (self-contained)	1 year on strobe tube 2 year on electronics
Strobe Tubes / Halogen Bulbs	1 year
SIRENS, SPEAKERS & SWITCH PANELS	
Sirens - 380 / 700 Series	3 year
Sirens - 100 / 300 Series	1 year
Switch Panels & Switches - 500 / 600 / 700 Series, Directional Arrow Switch, 6 Output Remote Switching System	1 year
Speakers - 100C / 100D / 100E / 420 Series	3 year
Speakers - 100V	1 year
STROBE POWER SUPPLIES	
Apollo, Astro, Aurora, Aurora Plus, Phaser, Stellar	1 year
Constellation, Galaxy, Galileo, Nebula, Quantum	2 year
Gamma, Gemini, Nova, SuperNova, Photon, Pulsar	5 year





WARRANTY RETURN PROCEDURE

Congratulations on the purchase of your new SoundOff Signal product.

This warranty covers failures due to defects in materials or workmanship. This warranty applies only to units installed according to manufactures installation instructions and operated within the unit specifications. SoundOff Signal retains the right to be the sole mediator of what constitutes defects in performance or manufacturing.

In the event of a failure and the product falls within its return-or-exchange warranty period the customer may return it for a refund. Non-defective returns, if allowed, must be made within the return period. Non-defective returns are subject to restocking fees – 20% on most items, 25% for Upgrade Packages, and 25% for Systems.

Warranty Return Process

Please contact your SoundOff Signal Sales Representative, Customer Services staff or our Technical Department (800.338.7337) for a RMA (Return Materials Authorization) number.

The following information is required for issuance of the RMA#:

- Reason for returning the product*
- Address where replacement product is to be shipped*
- Telephone number where you may be reached*
- SoundOff Signal invoice number on which product was purchased**
- SoundOff Signal part number and serial number**
- E-mail address where RMA# should be emailed**
- Fax number where RMA # should be faxed**

SoundOff Signal will NOT accept returns without an RMA number. Each RMA number is good for only one (1) shipment and will expire (7) days after the date it was issued. Products must be shipped back to SoundOff Signal and the RMA number clearly marked on the outside of the package near the shipping label. Please use the following address on your shipping label:

ATTN: RMA#
SoundOff Signal
3900 Central Parkway
Hudsonville, MI 49426

Please see reverse side for manufacturer warranty.

Warranty Exclusions

Shipping & Handling, labor and service fees are non-refundable. SoundOff Signal is not liable for any damage due to installation or personal injury as a result of using SoundOff Signal product.

Warranty Forfeiture

Warranty will not be granted if the Warranty Return Policy & Procedure rules are not strictly followed. Physical damage resulting from customer abuse will void warranty. Warranty will also be voided if any SoundOff Signal and/or manufacturer serial tags, product stickers, seals, or the like, are removed, altered or tampered with. Returned product that is damaged by shipping via the RMA procedure is not the responsibility of SoundOff Signal.

*RMA will not be given without this information.

** If available, please provide this information.

Document effective date January 2008 and supersedes previously dated policies and statements.